

INTRODUCING THE BIDWAY AUCTION APP

Download the Bidway App

And Follow ALL steps to SET UP your APP



Bidway
Business



Download on the
App Store



GET IT ON
Google Play



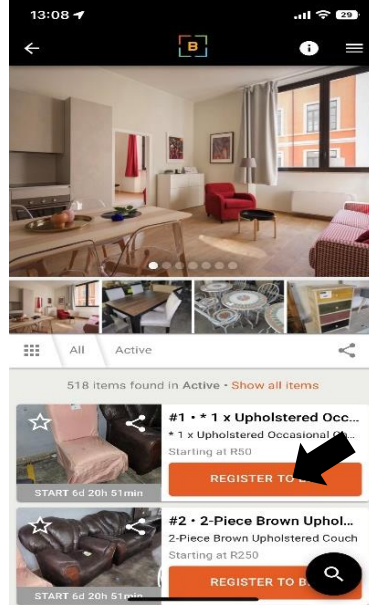
Available on
the Web

1.



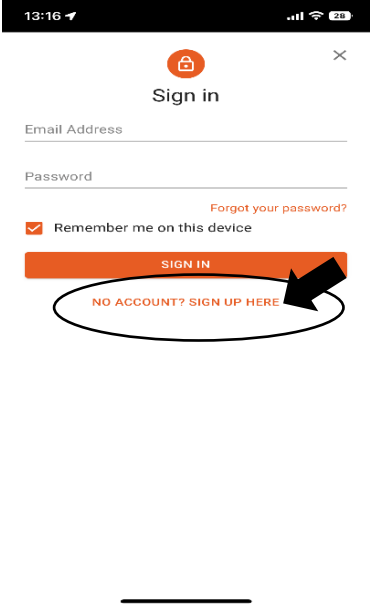
1. Once you downloaded the app.
Open the app.
Click on "VIEW AUCTION"
to view all lots.

2.



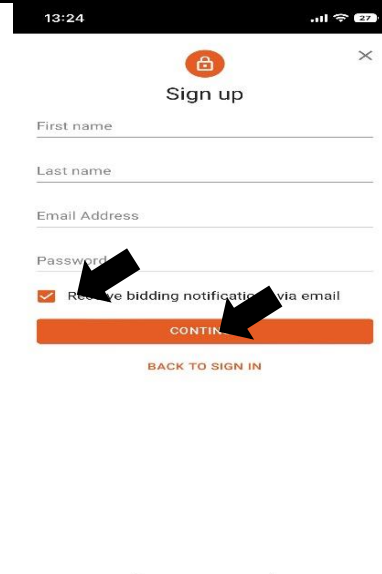
2. Click on "REGISTER TO BID"

3.



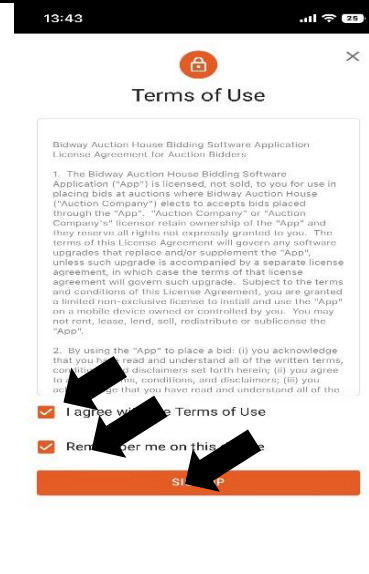
3. If this is your first time using
the app. Click on
NO ACCOUNT SIGN UP HERE

4.



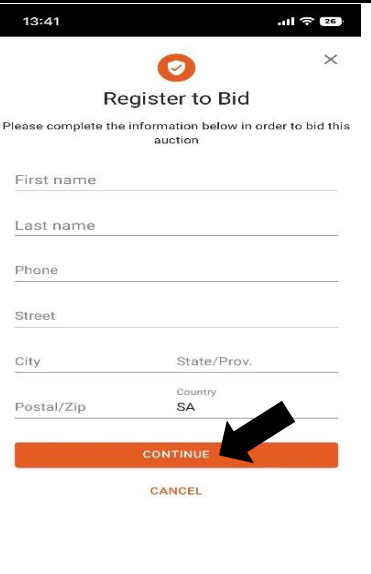
4. Fill in ALL fields
Create a password of 8 characters
Tick "Receive bidding notifications
via email" & click **CONTINUE**

5.

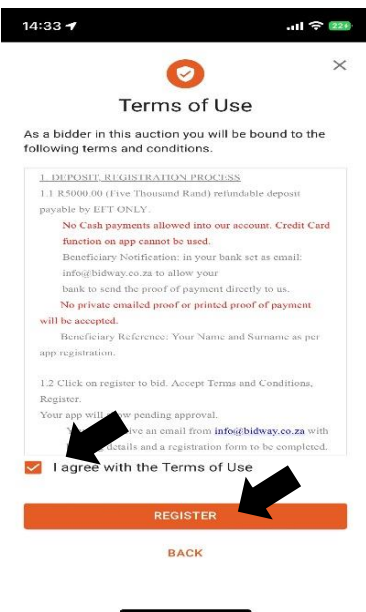


5. Tick on I agree
with Terms of Use
Click on "**SIGN UP**"

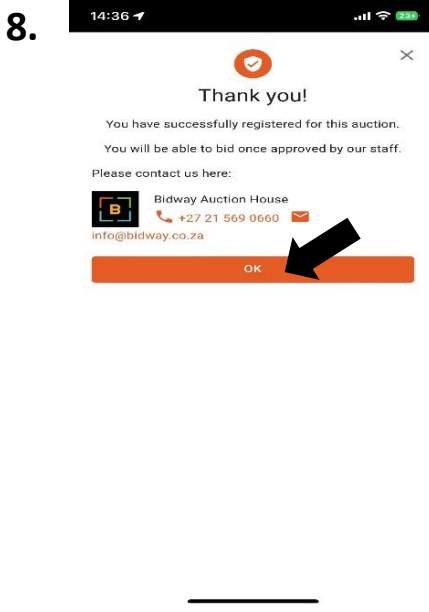
6.



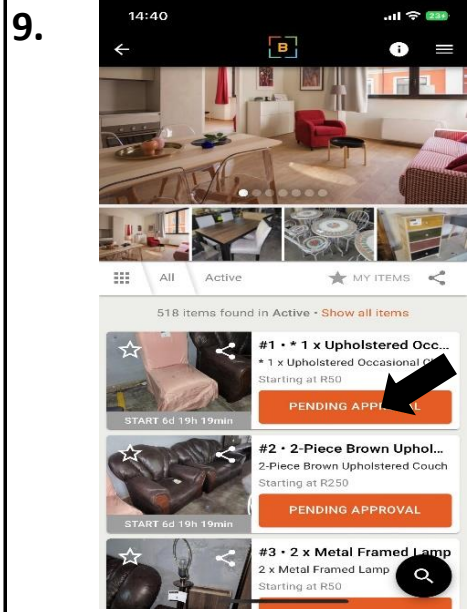
6. Fill in ALL Fields
Click on "**CONTINUE**"

7. 

7. Tick I agree with Term of Use
These are the Terms and Conditions for the specific Auction
Click on "REGISTER"

8. 

8. Click on OK
You will receive an email from info@bidway.co.za with instruction to Finalize your registration

9. 

PENDING APPROVAL
Approval Once you submit your ID Proof of Address, & Proof of Payment (Businesses FICA Required)

ONLINE BIDDING PROCESS

- 1 Once you have been approved by Bidway, you will be notified that you can begin to bid.
- 2 Once bidding opens, all registered bidders are free to place bids on their chosen lots. Bidding takes place on the specific lot which includes the description and photo.
- 3 Once you place a bid, you must confirm the bid before it is registered as an online bid. The online platform is fully transparent. All bids are recorded in real time. Please note your privacy will not be jeopardized as bidders will be presented with a number.
- 4 We have a max bid facility that can be set to automatically bid for you up to a maximum amount. Your Max bid can't be viewed publicly, only you will know how high you're willing to go.
- 5 Once the bidding is closed, we will email an invoice to you +/- 2 hours after the auction has been completed. Your invoice will include VAT, Commission and the deposit will be deducted. The Balance must be paid Via EFT and a valid proof of payment emailed to info@bidway.co.za before you may collect your items.
If you did not purchase any items on the auction, your deposit will be refunded. For the refund of the deposit we will request a proof of your bank account via email.



ONLINE BIDDING - WHAT TO KNOW

- * At Bidway our online auctions have a SOFT CLOSE to prevent individuals from entering a bid at the very last second before a LOT closes. The first 25 lots will begin to close at the scheduled end time of the online auction. Then 5 minutes later, the following 25 lots will close and this pattern will continue through out the rest of the auction.
- * Any bids on any lot within the last minute will extend the closing time by 5 minutes.
- * The lots will not close until bidding is static for 5 minutes.
- * The lot is officially closed when the "SOLD" notice appears on the lot number. The lot end times may vary from auction to auction.
- * Once you confirmed a bid, a bid can not be cancelled by yourself or Bidway.

MAXBIDS

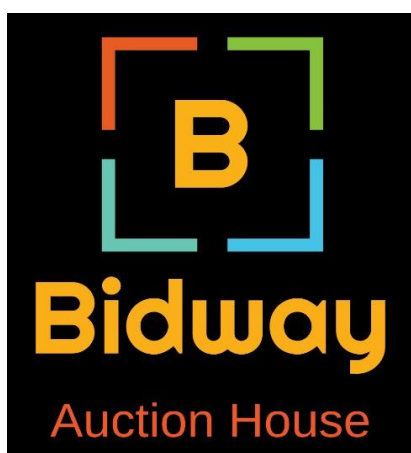
- * You tell the App your absolute maximum price by entering the figure in the "maxbid" box on the lot and Click "place bid". Be sure to read the terms and click "confirm" button when it appears to ensure your bid is placed.
- * Our App will place your bids at the next available increment to keep you in the lead, but only up to your max price and never any further. If another bidder has a maxbid higher than yours, this would also cause the bid to jump up to your maxbid.
- * If the bidding passes your max bid amount, then you may miss out on winning the item.
- * However, we'll notify you via the App (or you can request that an email be sent to you, in case you are not logged into the App) so that you can increase your maxbid if you wish.

STAR YOUR FAVOURITE ITEMS

- * If you are interested in a Lot, you can click on the **STAR** button and only these lots will appear in your **MY ITEMS LIST**. This makes it easy for you to track only the lots you are bidding on.

CONNECTION

- * If you are battling to connect, you are not in a Wi-Fi accessible area, turn OFF your Wi-Fi and use your mobile data to connect. Always exit the App and Re-Open after a connection issue.



If you are struggling with any of these steps please feel free to contact us. We will assist you step by step.

Office Hours 09:00 - 16:00

Office number: 021 569 0660

You are welcome to visit us at
179 Albert Road, Woodstock, Cape Town.

We will be happy to assist